



Cleaning the bathroom

How to clean the washbasin

What you need:

Cleaning agent, soft sponge (scratch-free) and a dry cloth.

Step-by-step:

1. Spray the washbasin and tap with cleaning agent.
2. Let the cleaning agent take effect for several minutes, according to the cleaning agent instructions.
3. Clean using scratch-free sponge.
4. Rinse with cold water.
5. Finally, dry off using a dry cloth.

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Cleaning the bathroom

How to clear the water trap under the washbasin

When water in the washbasin drains away slowly, it may be time to clear the water trap. Follow the step-by-step instructions below or check out our video, which shows you what to do.

What you need:

A bucket and an old toothbrush.

Step-by-step:

1. Place a bucket under the water trap.
2. Unscrew the lower part of the water trap. Save the gasket.
3. Clean the water trap, e.g. using a toothbrush. Dry off places that you can reach using kitchen roll paper or toilet paper. Throw away residue in the household waste (do not flush it down the toilet).
4. Put back the gasket and screw on the lower part of the water trap again.
5. Flush water through the water trap before you take away the bucket to make sure the water trap is sealed properly.

If you are unsure about what you need to do, please contact your caretaker.

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Cleaning the bathroom

How to clean the toilet

What you need:

Toilet cleaner and regular cleaning agent, toilet brush and cloths.

Step-by-step:

1. Pour toilet cleaner into the toilet. Let it take effect and clean using a toilet brush.
2. Wash down the toilet and toilet seat using cleaning agent and a damp cloth. Remove the seat and rinse it off in the shower, so you will be able to reach everywhere.
3. Finally, dry off using a dry cloth.

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Cleaning the bathroom

How to fix a clogged toilet

If the toilet is clogged, try to fix the problem yourself using the step-by-step instructions below. If this is not successful, submit a fault report and ring your caretaker.

What you need:

A plunger, toilet cleaner and a toilet brush.

Step-by-step:

1. Please note – if the water rises in the toilet, do not try to flush again before the water has drained away, otherwise it could overflow. If flushing does not help, or if the water does not drain away, proceed to point 2.
2. If the water has drained away sufficiently, so there is space in the toilet, fill a bucket with water and a little washing-up liquid. Pour the water into the toilet quickly, so that pressure is created. Wait several minutes. If this is successful and the toilet is no longer clogged, the problem is fixed. Otherwise, proceed to point 3.
3. Ensure there is water in the toilet, then press the plunger down towards the stoppage and pump up and down. The suction that arises may unblock the stoppage.
4. If none of the above works, submit a fault report and ring your caretaker.

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Cleaning the bathroom

How to clean the shower

What you need:

Limescale remover, rubber scraper, scratch-free brush or sponge and a cloth.

Step-by-step:

1. Spray the shower walls, tile joints and floor with limescale remover. Let it take effect for several minutes, according to the limescale remover instructions.
2. Rinse off the limescale remover.
3. Scrub the shower walls, tile joints and floor using a brush or sponge.
4. Rinse off the shower with cold water.
5. Scrape away water from the shower walls using the rubber scraper.
6. Finally, dry off using a dry cloth.

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Cleaning the bathroom

How to clean and clear the floor drain

Clear the floor drain at least twice a year, so that it will function optimally. If you notice that it is beginning to smell bad, or if the water is draining away slowly, don't wait, clean the floor drain immediately.

What you need:

Washing-up brush and washing-up liquid.

Floor drain with insert – step-by-step:

1. Remove the drain cover, e.g. using a small screwdriver.
2. Lift out the water trap.
3. Disassemble and clean the water trap, inside and outside. Throw away residue in the household waste (do not flush it down the toilet).
4. Reassemble the water trap and put it back. Ensure the sealing ring is in place and is pressed in properly to avoid a bad smell from the drain.
5. Flush for a short while, so that the water trap fills up with water.
6. Clean the drain cover and put it back.

Floor drain (cast iron) – step-by-step:

1. Remove the drain cover.
2. Clear the drain and clean inside. Throw away residue in the household waste (do not flush it down the toilet).
3. Flush through with a strong jet of water.
4. Clean the drain cover and put it back.

Is there a bad smell when you have not used the shower for a while?

If you have been away, the water trap may have dried out. This applies particularly during the summer when it is hot. Flush water through the floor drain, so that the water trap fills up again, and the bad smell will disappear in a short while.

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